



Reimagining Public Safety & Security on Transit



Public Safety: Summer 2020





Reimagining Public Safety

On July 1, 2020, TriMet shifted **\$1.8 million** from Transit Police to explore community-informed initiatives to help riders feel more safe and welcome on the region's transit system

Help TriMet reinvent the **future of public safety** for transit

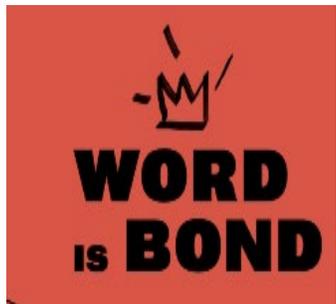
[TAKE THE SURVEY](#) →



Outreach & Project Partners



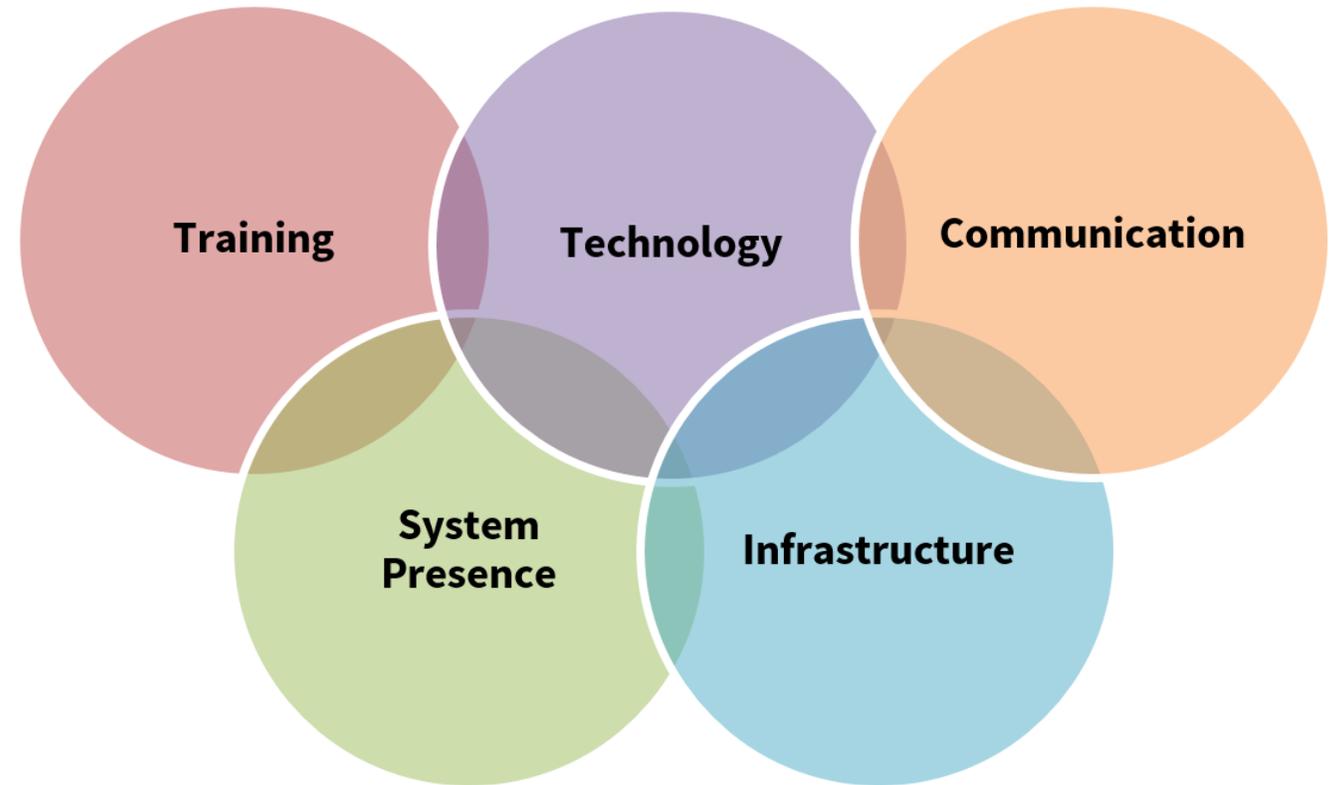
Transit Public Safety Advisory Committee



24 Community Driven Initiatives

5 Focus Areas

- Training (3)
- System Presence (7)
- Technology (2)
- Infrastructure (6)
- Communication (6)



Implementation Committee Membership



Urban League
of Portland



DRO

Disability
Rights
Oregon



OPAL
ORGANIZING PEOPLE / ACTIVATING LEADERS



Northwest
Housing
Alternatives

LatinoNetwork



LIFEWORXNW



**HILLSBORO
CHAMBER**



PLAYEAST!
East County Recreation



Clackamas
Community College



**CLACKAMAS
SERVICE CENTER**

**HOME
PLATE**

Youth Services



Improvement Priorities

1. **Training** in anti-racism, cultural humility, mental health and de-escalation for TriMet employees
2. **Increased presence** of TriMet personnel and unarmed safety presence
3. **Crisis intervention teams** trained to deal with those in mental health crisis or other behavioral issues





Training

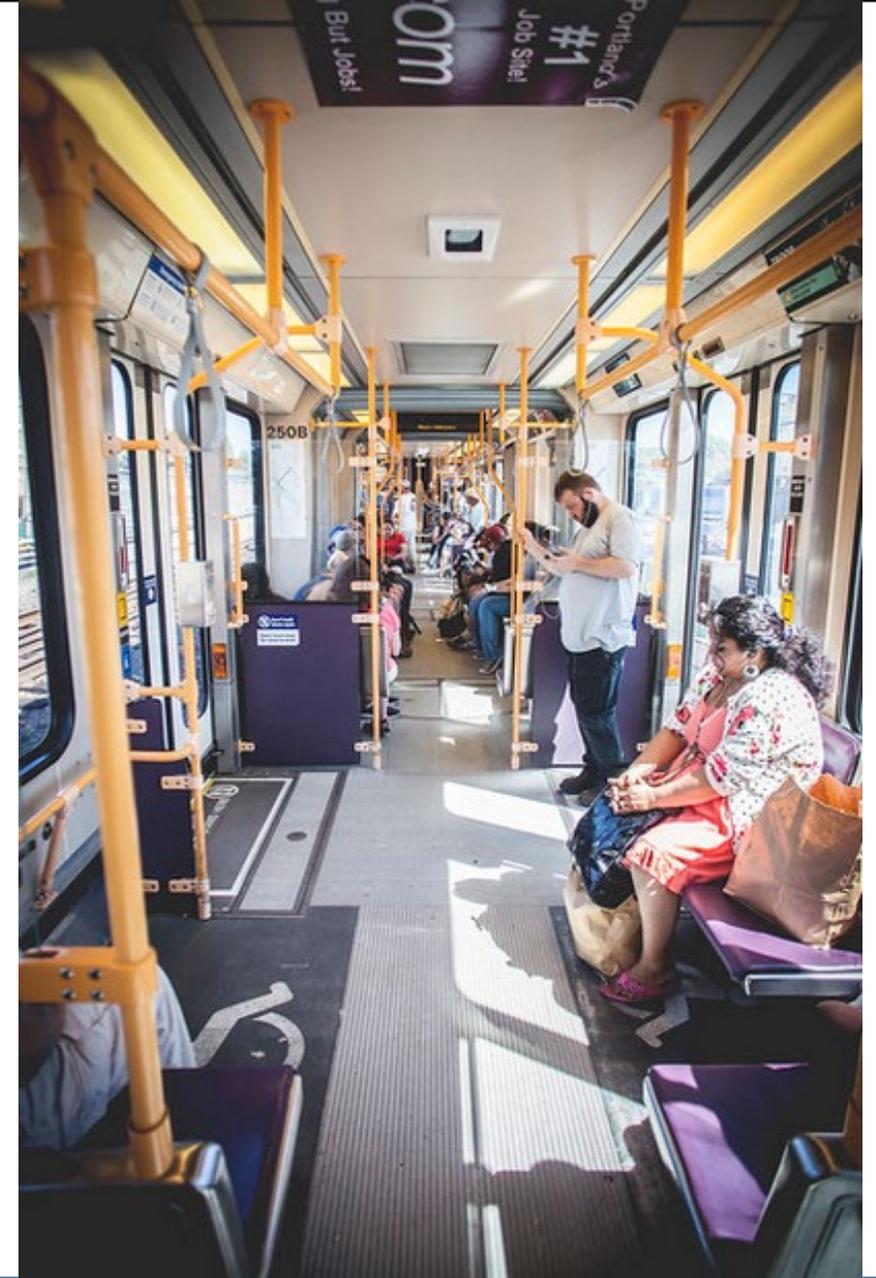
34 awareness classes on culture, race, gender, justice, and bias offered to TriMet employees

System Presence

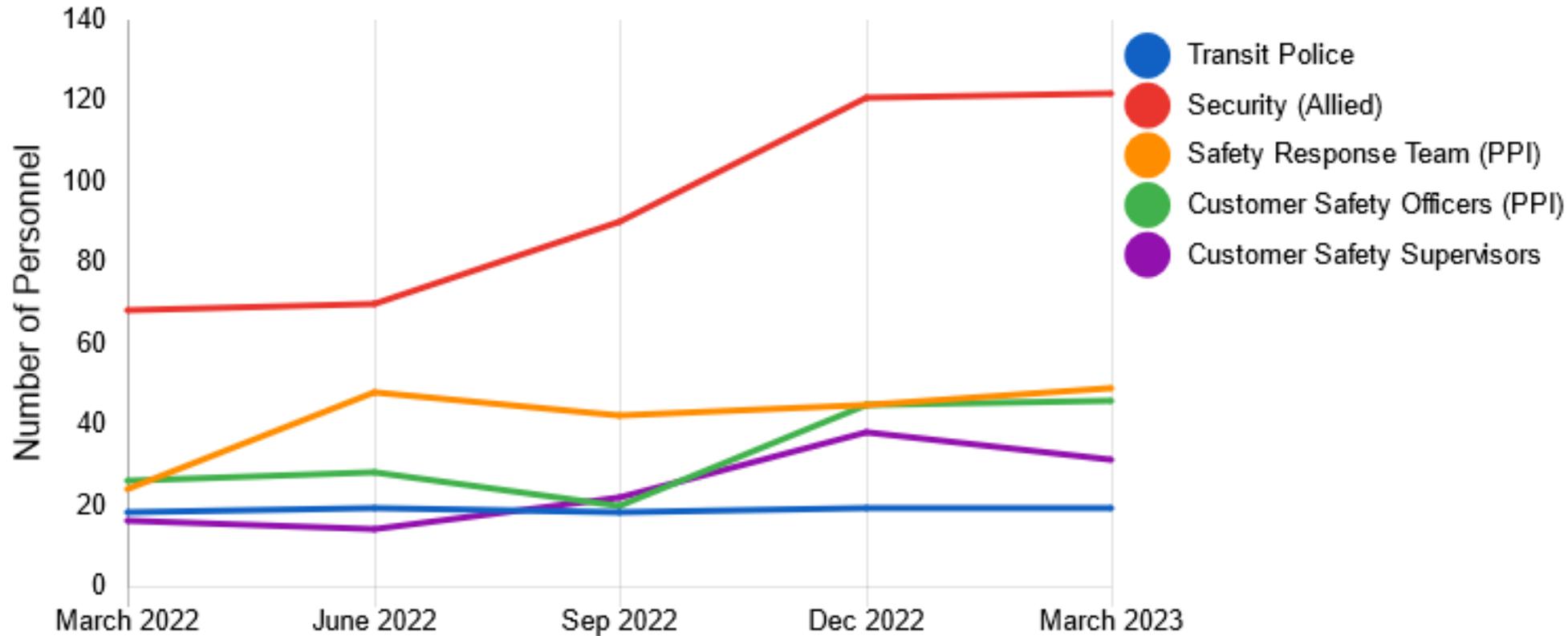
Increase in **unarmed personnel**, trained in de-escalation techniques on the system

Implementation of the **Safety Response Team**

- Reflective of the community and trained in crises response and management



Transit Police and Unarmed Security Personnel – by quarter



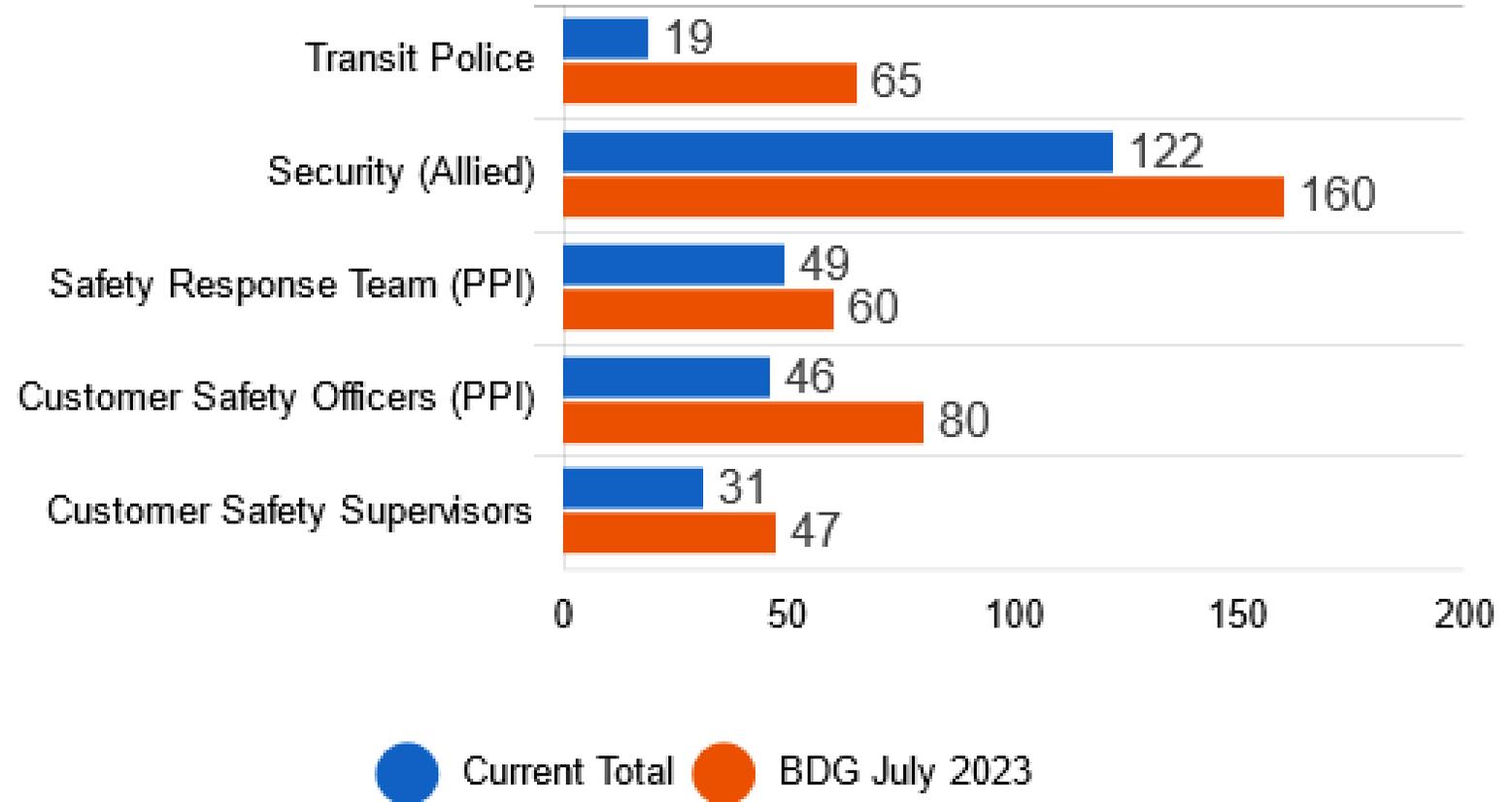
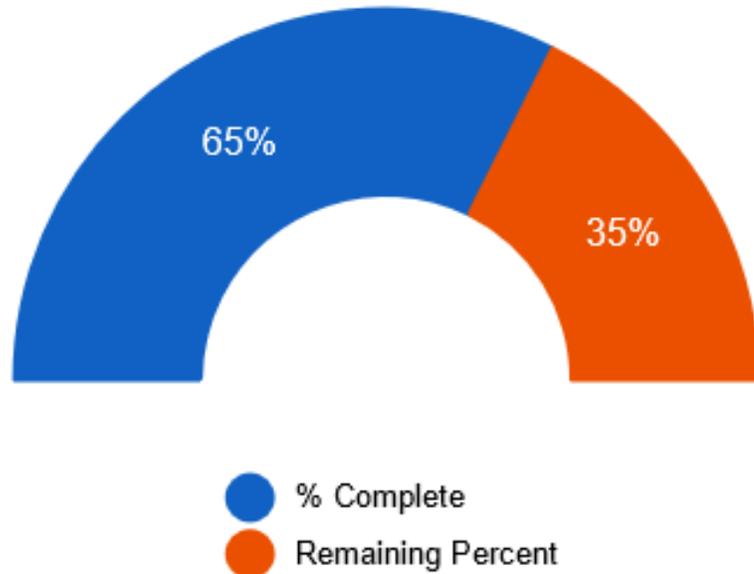
267

Current total
SSE staff

412

Budgeted
SSE staff
* July 2023

Actual vs. Budgeted Staffing



Safety Response Team

- Pilot program began **September 2021**
- Currently **48 people** on bus and rail from diverse backgrounds
- **Engage** with all riders



Safety Response Team

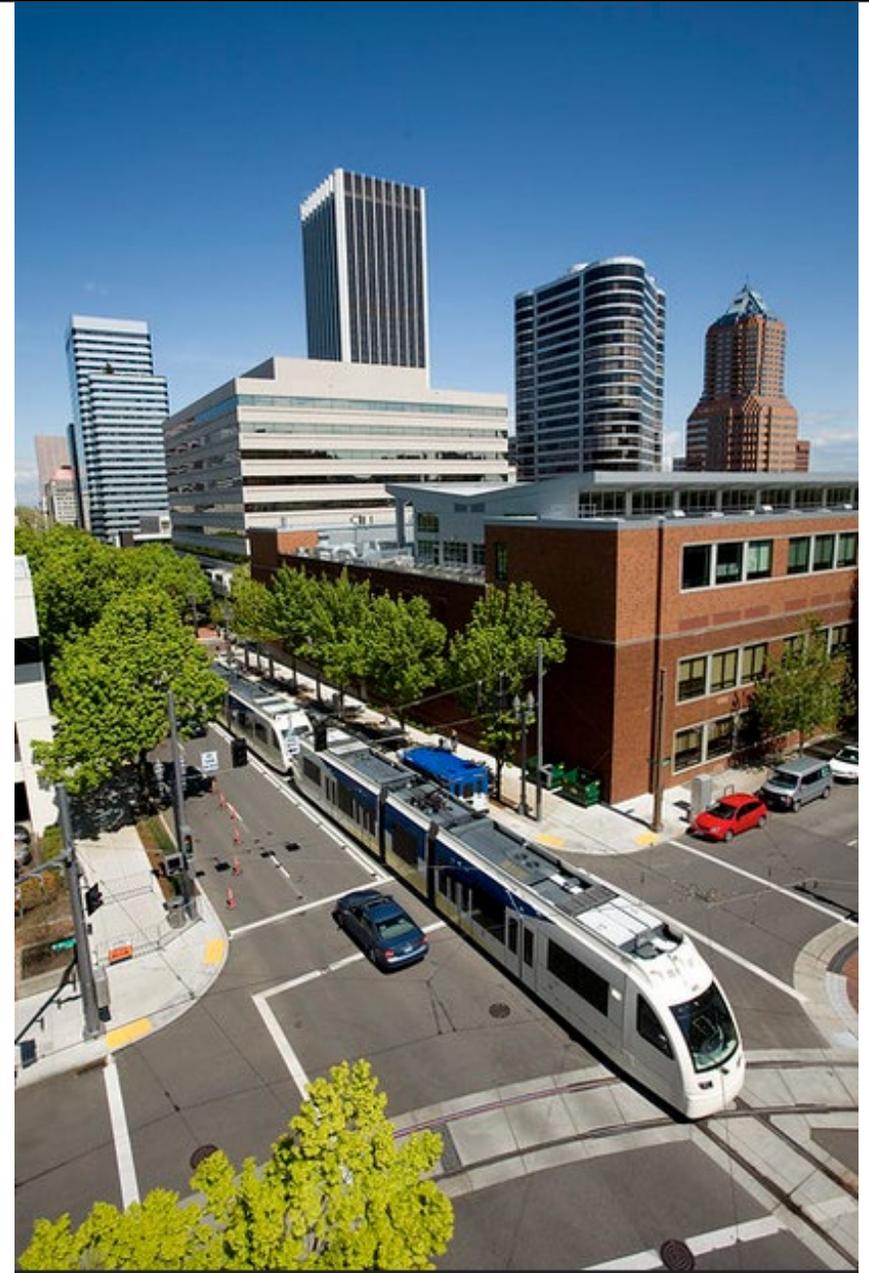
- Provide a **presence** on the system while assisting riders, TriMet employees and the public
- Discourage inappropriate behavior
- **Assist riders**, employees and others in need on or near our transit system
- Conduct social service **outreach** and provide referrals to health care, housing, mental health and addiction services
- Perform **first aid**

Technology

- Software designed to improve tracking related to security incidents and customer experience
- Real-time incident reporting tools for employees and riders

Infrastructure

- Lighting upgrades at facilities
- Crime Prevention Through Environmental Design



Communication

- Implement quarterly reporting of Safety and Security on the system as part of the General Board Briefings
- Develop a Rider Club Survey



Next steps

Open House
with the Safety
Response Team
at the Public
Safety Office

Rider Club
Survey
scheduled for
later this year

Continual
Safety and
Security
updates with
the community



Questions?